

Terms, Cancellation, and Refunds Policy

The Coaching Services provided by the Company are meant to assist the Client in achieving certain identifiable goals of the Client by identifying and addressing the Client's physical, mental, emotional, and spiritual aspects of the Client's life. The Company and Client work collaboratively to identify the Client's priorities in these areas to assist the Client to move forward and accomplish their goals.

The Client understands that the Coach is there to assist and coach the Client, the Client must be proactive and engaged in the overall Coaching Services, including being open, honest, and reflect on potentially difficult circumstances in the Client's life. The Client understands that the Coach has a role as facilitator of change, but it's the Client's responsibility to enact or bring about the desired change.

The Company represents that it, or any agent or other representative of the Company, is not a licensed psychologist, psychiatrist, therapist, or other regulated professional in behavioral health.

In consideration of the mutual covenants, promises, and agreement of the parties, the parties covenant, promise, and agree as follows:

Cancellation, Refunds Policy

There is a 24-hour Cancellation Policy. Clients know in advance that when they are booking a session that the slot is allocated for them. If they miss it, they will still have to pay for the session.

Cancellations due to an emergency are be addressed case by case.

The Refund Policy is a no questions asked money back guarantee prior to the completion of 2 coaching sessions.

If you work through the first two sessions and are not totally happy with it, then we will refund your money.

I believe in my intuitive empowerment life coaching and packages and many women have experienced fantastic growth, development and results from investing in my packages. We may request the submission of completed worksheets, activities and exercises in considering your refund request. A change of mind does not constitute a valid reason for cancellation and request for refund. As you have access to the paid materials and bonuses, you promise not to download, distribute or further access any of our copyrighted materials. If you have downloaded any materials, we'd appreciate your honesty in deleting them immediately from your computer.

Requests for refunds must be made in writing and emailed to jane@ilc-institue.com with following info:

Name _____

Email _____

Purchase Date _____

Why do you wish to leave the program and request a refund?

How far into the program did you get?

Anything else you would like to tell us?

If you are entitled to a refund, we will refund your money within two weeks of notice to us.